



CASE STUDY



ONLINE BACKUP CASE STUDY - MCCARTHY G INSURANCE

McCarthy G Insurances is one of the largest Insurance Brokers in the South West of Ireland. They have 3 Offices, operating from 2 offices in Kerry & Newcastlewest in Co. Limerick. They provide insurance cover to all Business sectors.

What was the Problem?

Like many companies, McCarthy G Insurances installed a tape backup drive and software on their main server to save their data at the end of each day. A member of staff was given the task of taking backup tapes offsite every night and replacing tapes each day. With the inherent problems of solely relying on tapes as a backup plan (71% of tapes fail to restore correctly-Gartner research), McCarthy G Insurances, wanted complete peace of mind & protection for their data. They needed to ensure that if a disaster struck or if they just simply deleted a single file, they could retrieve the data easily.

They decided that the best solution was DataHaven's online Backup.

How do we help?

DataHaven installed our online Backup system back in the summer of 2007. By switching to our online backup service, McCarthy G Insurances ensured that all the company data is saved automatically every day. If any document is corrupted, they can search through previous versions of the file and restore the right copy with just a single click. They receive a daily email alert that lets them know that their data has been saved and they can log on at anytime to retrieve lost files.

Disaster Struck!

In October of 2008, McCarthy G Insurances has a complete lost of Data in their Limerick Offices, due to flooding and in November of 2008, their server died in one of their Kerry Offices, losing all data in both instances.

With their internal backup tape processes failing, they needed DataHaven's online backup solution to reinstate all data and save their business. DataHaven backup solution was able to download all of their data & get their business back up and running again. *"Datahaven's Online Backup saved my business, without it, we would not have retrieved our data"*. (Con McCarthy, Managing Director, McCarthy G Insurances).

"We needed a secure and easy-to-use solution that would remove the hassle out of backing up our systems – and that's what Datahaven's Online Backup service provide. Now, I don't have to worry about the security of our critical data and files"

Please contact Datahaven for further details on + 353 (0) 1 4885812